



95th Anniversary Celebration



CENTER FOR
**HEARING, SPEECH
AND LANGUAGE**

*Annual Report
2012-2013*

The Center for Hearing, Speech and Language

The Center for Hearing, Speech and Language (CHSL) is a unique 501(c)(3) nonprofit agency with a professional staff of audiologists, speech pathologists and therapists providing hearing, speech, language and learning services for people of all ages, including those who are unable to pay. CHSL offers free and sliding-scale fees based on need and income levels according to Federal Poverty Guidelines.

CHSL is supported financially by client fees and contributions and grants from individuals, public and private foundations, corporations, and nonprofit organizations including Southwest, Arapahoe and Woodmen Valley Sertoma Clubs and Pikes Peak United Way.

Volunteer Support

The hard work and dedication to our mission by volunteers is essential in helping us achieve our program goals. Our volunteers provided 3,372 hours valued at \$74,656.00 and hail from the University of Colorado Boulder's Department of

Speech, Language and Hearing Sciences, Regis University, Metropolitan State University, Volunteer Match and Metro Volunteers.

Services and Programs

• **Audiology:** CHSL is the only hearing aid provider targeting and serving large numbers of low-income hearing-impaired individuals. CHSL's Hearing Aid Bank is a special fund created to help low-income clients pay for hearing aids.

• **Speech and Language Therapy:** Services include therapy for language concerns, hearing, language-based learning difficulties, reading comprehension and pronunciation of speech sounds. Gaps in early skills can negatively impact later skills.



• **KidScreen:** Hearing, vision, speech/language and developmental screenings to facilitate early identification of communication problems in order to get children help before they fall behind.

• **RISE:** (Read, Imagine, Share, Explore) Free early literacy program for at-risk preschoolers to increase their ability to do well in school and later in life.

• **Sound Solutions:** Industrial hearing conservation program that assists business with OSHA and MSHA requirements with mobile hearing tests and sound level surveys in the workplace.



Celebrating Our 95th Anniversary

CHSL was originally formed in 1918 as an informal club that offered lip-reading classes.

The organization has expanded and changed over the years to also include audiology, literacy programs, speech and language therapy, and screenings in schools to continue to meet the changing needs of people with barriers to communication. CHSL is committed to serving everyone regardless of their ability to pay.

Just as former board member Lewis Levistein urged testing children in public schools for hearing loss in 1939, CHSL has continued the convention by providing not only hearing screenings for children, but also screenings for vision and developmental milestones through our KidScreen program.



In 1970, we pioneered a nationwide

hearing conservation program for businesses called Sound Solutions, which generates revenue for the charitable services we provide.

In 1974 audiology services expanded to the Colorado Springs area.

In the mid 1980's, the agency assumed its current name—The Center for Hearing, Speech and Language.

And now, 95 years later, we are proud and committed to continue providing quality services in Denver and Colorado Springs.

To reach this milestone is a credit to our clients, supporters, volunteers, staff and board members who have supported CHSL through the years.

To commemorate this achievement, we held a birthday celebration coupled with a fundraiser at Hudson Gardens in Littleton, Colorado. This event marked 95 years of helping people improve the



quality of their lives. People don't often think about the hardships endured by those who can't hear, or kids who struggle in school due to hearing, vision or speech issues.

We had a wonderful turnout and thank our sponsors, silent auction donors and ticket buyers who made the event such a success. We couldn't have done it without the hard work of the staff and the generosity of the board.

Anniversaries are always times to celebrate the best of the past while we work and aspire toward the brightest possible future for us and our clients.

Scope of Services

Audiology

Services include complete hearing tests to determine the type and severity of hearing loss, provisioning of the most up-to-date hearing aids as well as troubleshooting and repairs, and aural rehabilitation.



The Audiology Department consists of audiologists who have advanced degrees (AuD or Master's) and are certified by the American Speech-Language-Hearing Association.

CHSL dispensed 389 full-fee hearing aids to 225 individuals. A total of 149 aids were dispensed to 80 individuals through our financial assistance program. A total of 1,299 unduplicated clients were served in the audiology department which represents approximately 4,976 individual client



visits. Over 200 individuals received some type of charitable services out of the total unduplicated clients. Interns supplied 832 hours of service.

Speech, Language & Learning

Out of the total number of people served, the mass majority were in the 0-12 age group and 55% of the individuals were of ethnic backgrounds.

KidScreen

A total of 5,359 children were served in the community through our KidScreen program which screens children for vision, hearing, and speech/language disorders at 82 unduplicated sites, including day care centers, preschools and schools. The KidScreen Team completed 287 site visits. As a result of the screenings, 289 children were referred for hearing issues, 421 children for vision referrals, and 273 children for various speech/development concerns. In addition, 1,115 parents and/or teachers received consultations regarding these children. Volunteers provided over 46 hours of service.



Therapy

A total of 185 children and/or adults received either individual or group therapy, were tested by the speech pathology department for speech

evaluations, or received services for auditory processing, Fast ForWord or Interactive Metronome.



Fast ForWord was provided to students at four local elementary schools. There were 97 students registered with 87% (84) completion. Funds for this program are generated through Supplemental Education Services through the Federal No Child Left Behind Law. In addition, we served 65 students at a contracted site. The total number of children in the program was 65 with 100% completion.

RISE

Approximately 212 unduplicated children—equating to 2,122 sessions—participated in our RISE program, which is a pre- and early-literacy program for at-risk children. Volunteers worked 2,494 hours for the RISE program.



Hearing Conservation/ Industry Hearing Testing

Sound Solutions, a division of CHSL, helps hundreds of businesses comply with OSHA and MSHA regulations to protect workers



from hearing loss by providing on-site hearing testing and sound monitoring.

Last fiscal year, 13,267 workers at 309 sites received industrial hearing screenings. The net income helps offset the cost of operations and the charitable programs CHSL offers.

General & Administration

The Center for Hearing, Speech and Language's fundraising, general and administrative expenses in 2012/2013 were 16.0% of the total budget. Support service expenses, which are general in nature and cannot be specifically identified as benefiting only one program, are included. Salaries, taxes, and employee benefits for the Director of Finance, Administrative Assistant, Contract Accountant, and a portion of the Marketing Manager, Receptionist, and Executive Director are included. Also, expenses related to the execution of these positions and all expenses for the physical facility are part of general and administrative expenses.

CHSL Contributors

Grant contributions awarded by foundations and corporations during our 2011/2012 fiscal year included:

Corporations and Foundations

Albertson's
Anschutz Foundation
Arapahoe Sertoma
AV Hunter Trust
Barnes & Noble
Bloedorn Foundation
Caring Connection
City of Thornton
CoBiz Cares Foundation
Colorado Humanities
Community First Foundation
Daniels Fund
GH Phipps Construction Companies
Grace McNaught Trust
Hearing Loss Association
Helen K. & Arthur E. Johnson Foundation
Lindamood Bell Learning Processes
Oticon, Inc.
Rocky Mountain Research and Prevention

Schramm Foundation
Southwest Generation
Southwest Sertoma
The Denver Foundation
The Greater Cincinnati Foundation
Veneco Community Partnership
Walter and Elizabeth Lipe Trust
Woodman Valley Sertoma

Fundraising Activities

Fundraising activities during our fiscal year included ongoing solicitation of prior corporate, foundation and individual donors. CHSL has a workplace giving program through Caring Connections and participates in Colorado Gives Day.

Fundraising events included the 16th Annual Southwest Sertoma Charity Golf Tournament with the net amount raised \$20,000.



April 1, 2012 through March 31, 2013

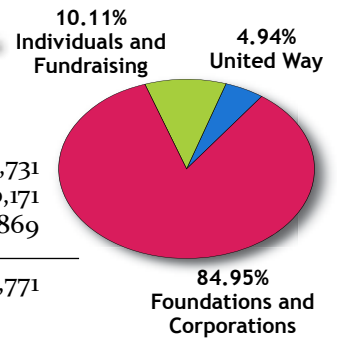
Meghan Adams	Jack Fox	Dianne Reitan
America's Charities	Margaret Fuller	Lorinda Riddle
Jim Banman	G&M Implement	Karen Risch
Maeline Barnstable	Wilbert Gittings	RM Printing
John Bauer	Jim Groebe	Noel Sankey
Mary Bearman	James Hahn	Marie Sarazine
Michael Beaver	Karen Harolds	Harold Satur
Jill Boice	Geraldine Heedt	Terry Schulz
Paul Bortz	Heather Hines	Larry Shaffer
Chris Bottcher	Robert Hjelmstad	Charles Shannon
Kimberly Bouck	Darlene Holben	Cheryl Siegrist
Juli Brennan	Janice Holmes	William Sinclair
Bonnie Burris	Dennis Howell	Mark Snare
Caring Connection	Richard Hopper	Rostyslava Stoecker
Elizabeth Carter	Bridget Hunt	Wilfred Streicher
Pauline Casey	Willis Janssen	Barbara Swallow
William Castle	Michael Johnson	Mel Thiel
Merlyn Caywood	Margo Klotz	Wrightson Tongue
Linda Clayton	Paul Laesecke	Truist Comprehensive
Judith Cole	Hyung Lee	George Tyler
Sue Cole	Michael McKee	Tim Tyler
Community Shares	Dolores Melicher	Nha Van Pham
Gary Conner	Kristin Merrick	Virginia Wagner
Nancy Cooper	Madge Morgan	Richard Wanger
Dianne Crimble	Carolyn Mulligan	Marjorie Watson
John Dahle	Janet Nissen	Jill Wayne
Carol Dettmann	Christie Nudelman	Walter Weber
Robert Ehrlich	Susan Oakes	Douglas Wendt
John Eldredge	Vickie Pacheco	
Wally Erbes	Karen & Gary Potter	

We sincerely apologize if your name was accidentally missed or spelled incorrectly.

Financials

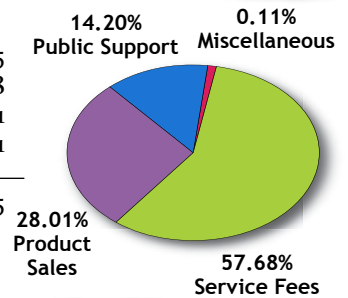
Sources of Contributions

United Way	\$ 8,731
Foundations and Corporations	\$ 150,171
Individuals and Fundraising	\$ 17,869
Total	\$ 176,771



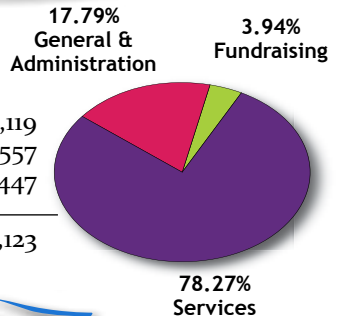
Income

Service Fees	\$ 717,885
Product Sales	\$ 348,608
Public Support	\$ 176,771
Miscellaneous Income	\$ 1,401
Total	\$ 1,244,665



Expenses

Services	\$ 1,001,119
General & Administration	\$ 227,557
Fundraising	\$ 50,447
Total	\$ 1,279,123



Board of Directors

- Kristen Merrick, President
- Christie Nudelman, Vice President
- Jim Groebe, Treasurer
- Noel E. Sankey, M.D., Secretary
- Meghan Adams
- Michael Beaver
- Christian Bottcher
- John Dahle
- Dennis Howell
- Paul Laesecke
- Michael McKee
- Carolyn Mulligan
- Susan Oakes
- Tim Tyler
- Jill Wayne, Executive Director
- Colorado Springs Advisory Board
- Larry W. Cole, MD
- John Rikken
- Larry Shaffer
- Brad Sharp
- Tom Trainer

Chief Personnel

- Jill Wayne, Executive Director
- Maeline Barnstable, KidScreen
- Linda Clayton, Director of Finance
- Carla Godec, Grant Development
- Nathan Hall, Director of Industry
- Lee Ann Lizzul, Director, Colorado Springs Office
- Ann Rosapep, RISE
- Betty Sweetman, Director of Audiology

Denver Office
Monday - Thursday:
8:30am - 5:00pm
Friday: 8:30am - 4:00pm
4280 Hale Parkway
Denver, CO 80220-3724
TEL.: 303-322-1871
FAX: 303-399-3411

Colorado Springs Office
Monday - Thursday:
9:00am - 5:00pm
1329 N. Academy Boulevard
Colorado Springs, CO 80909
TEL.: 719-597-3390
FAX: 719-597-3470

Sound Solutions Industry Hearing Testing
TEL: 303-399-3410
FAX: 303-399-3411