

up list

A NEWSLETTER FROM THE CENTER FOR HEARING, SPEECH AND LANGUAGE

Another Great Southwest Sertoma Club Charity Golf Tournament

Golfers enjoyed a spectacular day of golf for the 15th Annual Southwest Sertoma Golf Tournament benefitting Southwest Sertoma Club charities and the Center for Hearing, Speech and Language.

This annual fundraiser, held at the award-winning Pinehurst Country Club, is always a fun and successful event thanks to golfers, numerous hole sponsors, donated items for the silent auction and dedicated, hard-working volunteers.

Thank you to Southwest Sertoma and all of the generous sponsors, golfers and donors for another tremendously successful tournament. The tournament raised \$18,000 for CHSL!



Many thanks go to the generous sponsors of the tournament.



The success of the tournament is largely due to Southwest Sertoma's volunteers including La Sertoma Club members. Pictured left to right: Camille Schrandt, Teresa Sanman and Lisa Drobny.



The silent auction was filled with wonderful items.



Happy Holidays!

WINTER 2011

Denver:
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Colorado Springs, CO
80909

www.CHSL.org

When is it Time to Purchase New Hearing Aids?

If you are considering new hearing aids or are unhappy with your current amplification, talk to your audiologist about options. The average life of a hearing aid is five years and technology changes all the time. Hearing aids do wear out. Changes in technology include:

- Bluetooth
- Improved adaptive microphones
- Better feedback optimizer
- Data analysis

Your current hearing aids may no longer provide adequate benefit if your hearing has diminished, you have had weight loss which impacts fit, or the hearing aid has continuous repair issues.

Newer hearing aids offer noise reduction and voice-focused features. New hearing aid technology makes it easier for your audiologist to program and adjust hearing aids using state-of-the-art equipment, enabling them to make adjustments for the hearing situations you spend most of your time in.

New hearing aids will make things better...but not perfect. The best circuitry and programming cannot restore your hearing to normal. Expect your own voice to sound different and sounds to be louder than you remember them.



Our New Mission

It is our passion to help those who need our services regardless of ability to pay.

We are never satisfied with the status quo and the Center has been re-energized by going through a strategic planning process. We examined our current state and our desired state, and are mapping out plans to achieve our goals of helping more people than we are able to presently.

We surveyed clients and staff to determine how we are meeting what we think are important values. As a result, we crafted a new mission statement that will guide everything we do.

Our new mission statement:

The Center for Hearing, Speech and Language enriches people's lives by providing innovative, caring and high quality services regardless of financial status.

New Board and Staff

We are also pleased to announce new board members and staff who have joined us throughout this past year.

Board Members

Carolyn Mulligan
EMC, Inc
Senior Manager – Process

Noel E. Sankey, M.D.
CEO/Medical Director
Kidney Stone Center

Kristen A. Weisse, Esq., SPHR
Employment Law Services
Mountain States Employers Council

Staff

Crystal Boylan Topp, KidScreen

Colby Greene, Speech Therapist

Kim Maki, R.I.S.E.

Karen Spangler
Front Office Administrator
Colorado Springs

Grants Help CHSL Provide for Those Less Fortunate

A grant from the Daniels Fund will enable CHSL's Hearing Aid Bank Program to provide new, refurbished or repaired hearing aids and other types of hearing assistance equipment to low-income adults, seniors and children in the greater Denver Metro area.

The Hearing Aid Bank has provided charitable support valued at thousands of dollars for hard-of-hearing individuals in the Denver metro and Colorado Springs areas. CHSL's services are targeted to improve learning and academic performance for children, employment opportunities and/or job function for working adults and improve total quality of life for these individuals as well as for seniors.



Foundations Support KidScreen

CHSL will use grants from The Denver Foundation, Rose Community Foundation, Sertoma International, Timothy and Bernadette Marquez Foundation, ECA Foundation, Venoco Community Partnerships, Helen K. and Arthur E. Johnson Foundation and the Schramm Foundation for KidScreen which impacts more than 6,000 children each year in the Denver metro area. KidScreen is an essential early childhood screening program which can identify communication disorders and/or learning problems associated with



components of vision, hearing, speech/language and developmental growth. By identifying those at-risk for hearing, speech and vision deficits, KidScreen kids can get the help they need before they fall behind in school.



R.I.S.E. Gets Needed Help

Target Literacy and Walmart Community Giving grants will help our pre-literacy enrichment program, R.I.S.E. (Read, Imagine, Share & Explore) reach more at-risk children by partnering with 14 subsidized childcare/preschool centers. Since 1992, we have been helping to give at-risk toddlers a chance to develop early literacy skills through books, music, art and movement.



Long-time Supporters

The Pikes Peak United Way and Grace Isabelle McNaught Trust have been consistently generous in helping us deliver our services to those from all socio-economic and cultural backgrounds.



A Mom's Last Resort

Elizabeth has struggled in school her entire life and her grades have always been low. Her school recommended she be tested for Auditory Processing Disorder (APD). Auditory processing is best described as “what you do with what you hear” including remembering, understanding, responding and having a “good” conversation.



Elizabeth went to a neuropsychologist who determined she had an auditory weakness, severe anxiety disorder and depression.

Elizabeth is now in 11th grade and facing the prospects of graduating in 2013. She is thinking about her future and going to college.

Elizabeth's mom Theresa was desperate to give her daughter a chance to succeed in life and to follow her dreams. She knew time was running short. Applying to colleges was looming just around the corner.

She searched online for something new, something different, something progressive for her daughter. She found information about APD on CHSL's web site.

Theresa had a consultation with CHSL's Beth O'Brien. She immediately felt her daughter was understood. Beth discussed programs offered by CHSL that peaked her interest, particularly Interactive Metronome and Fast ForWord.

Interactive Metronome is a brain-based assessment and treatment program developed to directly improve the processing abilities that affect attention, motor planning and sequencing. It has been shown to improve attention, coordination and timing for individuals with sensory processing difficulties.

Fast ForWord is an adaptive computer program recommended for individuals with delays in speech and language development, reading difficulties and timing issues that are affecting auditory comprehension, memory and thinking skills.

Over the summer Elizabeth participated in the IM program and she is currently participating in Fast ForWord. Her confidence has soared and she has become a happier and very communicative person, which has been a huge change from the quiet, reserved and not so happy young lady not that long ago. Her personality has blossomed and her testing scores have improved dramatically. Her school has also noticed the changes. She remains calm even with the pressures of homework assignments and tests.

Her parents can't believe the difference.

From Our Clients.... We love hearing from you!

“Thanks so much Mrs. Gail and your staff for the wonderful blessing you are to our Academy. The children have thrived from your program since you started with us a few years ago, and we believe for the miracle of funding for RISE to enable you to continue to do what you do so very well!”

Keep the strong passion for educating our early learners and HAVE A WONDERFUL HOLIDAY! We will miss you and look forward to seeing you in January!”

--Carolyn & Staff at Kingdom Learning Academy

“I brought my mom in for hearing aids. We couldn't be happier with the service and friendliness of the staff - no hard-sell and variety of hearing aids available...”

--Dennis

*“Dear Beth, Ann, Janet and Maureen,
We cannot express the joy you have been to us as a family. When we arrived in the States last fall, we were feeling overwhelmed in how to best care for our daughter in the education process. I found your web site and I knew it was the place we needed to go. We loved watching you with our daughter - the way you cared for her in the process. Ann, I asked her the other day to repeat the words you left her with and she confidently replied 'I can do anything!' We look forward to being a team together with all of you!!”*

--Susan

“...regarding the mom whose son you determined had a pretty significant vision deficit a couple of years ago. I saw her yesterday (which is why I was reminded to email you!). She told me her son no longer needs eye patching. She remarked again how grateful she was for the screening that detected his vision problem.”

--Susan Jager at Bel Swan Children's Center

Staff Stories

“One morning in 2007, I woke up with very little hearing in my left ear and I was diagnosed with an acoustic neuroma. After having a gamma knife procedure and audiological evaluations, it was decided that a hearing device probably would not help me. Then last spring, Jill told me about a new hearing device that she thought might work for me. Betty ordered and fitted it, and the exciting part is that I can now hear someone speak on the telephone through my left ear and it makes my social experiences more enjoyable. I really feel like Jill and Betty helped improve my life a lot.”

--Janet Nissen, Speech/Language Pathologist/KidScreen Team

“My son has a hearing loss in his right ear and he wears a hearing aid. At the time, he was the only child in his school with a hearing aid. He's now in the 6th grade. The school randomly partners older kids with younger kids and it just so happens he was partnered with a kindergartner that had an undetected hearing loss. Once it was discovered and determined he needed a hearing aide, it was fortunate that he had already bonded with my son because it made him agreeable to getting a hearing aid.

--Maeline Barnstable, KidScreen Coordinator



I Want to Help! The Center has a waiting list of people that we can help! But our funds in our Hearing Aid and Speech Banks are running low. A small donation will go a long way in helping people of all ages who are cut off from life. In these trying economic times, people have cut back on donations. We have had to turn away many people who need help. Will you donate today? Your contribution today is such an important investment in their future. You can make all the difference.

Name _____ Email: _____

Address _____

City _____ State _____ Zip _____

Donation All donations to CHSL are tax deductible and a written acknowledgement of your donation will be provided.

\$500 \$100 \$50 \$25 Other: \$ _____

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Secure online giving is also available at: www.GivingFirst.org/chsl

Please detach and mail to:

The Center for Hearing, Speech and Language
4280 Hale Parkway
Denver, CO 80220

**THANK YOU FOR YOUR CONTINUED SUPPORT OF THE
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15th Annual Southwest Sertoma Charity Golf Tournament
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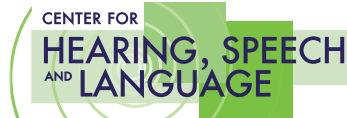
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15th Annual Southwest Sertoma Charity Golf Tournament

Thank you to the hole sponsors and the individuals and companies who donated items for the Silent Auction!

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 Michael Foley - Past Chair
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Special thanks to the ladies of La Sertoma for their help and support in planning the Silent Auction for the tournament!

We are most grateful to them!

Silent Auction Sponsors

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About Southwest Sertoma

Southwest Sertoma is a volunteer civic service organization formed in 1984 as part of Sertoma International. Sertoma stands for Service To Mankind. The primary service project of Sertoma is to help over 42 million people with speech and hearing disorders but other charities benefit as well from Southwest

Sertoma's generosity. In addition to CHSL, some of the other organizations supported by Southwest Sertoma include the National Sports Center for the Disabled (NSACD), Jeffco Action Center, Water for People, the Havern School and many others.